

Index of All Chapters' Resource Citations

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Editor's Note: Please refer to Chapter 15 for descriptions and webpages for agencies and organizations in NYC that respond to disaster.

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I. Sources and Resources for Assistance and Information

A. Agencies providing support and resources for caregivers

The Alban Institute provides a listing of resources available from the Alban Institute for laity and ordained alike. www.alban.org (Ch 2)

American Red Cross: Tips On Managing Anxiety In Stressful Times. http://www.nyredcross.org/news/2004/040830_mental_health.asp (Ch 8)

Care for the Caregivers Interfaith Project www.cccny.net/caregivers/ (Ch 7)

The Centering Corporation provides resources for pastoral care to bereaved individuals as well as pastoral resources from grief as a result of a death or other non-death related loss. www.centering.org (Ch 2)

Church World Service provides an introduction to some of the stressors, defines stress and trauma, describes symptoms, discusses what to do after you experience a traumatic event, offers aids to the management of cumulative stress, and offers links and on-line resources to further resources. www.churchworldservice.org (Ch 7)
www.cwserp.org/training/spcare/spcare.php (Ch 7)

International Critical Incident Stress Foundation provides training in Critical Incident Stress Management (CISM) and provides information for coping with traumatic events and has a bookstore listing of reading materials useful for crisis intervention. www.icisf.org (Ch 2,7)

The Lutheran Counseling Center (LCC) : The Lutheran Counseling Center, with support from LDRNY, has put together a comprehensive, holistic health and wellness pilot program designed especially for pastors. LCC's pastoral health and wellness program offers pastors tools to create personal health and wellness, through professional support, small groups of colleagues working with you, educational forums, interactive web site consultation. www.lcc132.org (Ch 3)

Lutheran Disaster Response New York (LDRNY): www.ldrny.org (Ch 3, 4)

US Department of Health and Human Services – Substance Abuse and Mental Health Services Administration (SAMHSA): <http://www.mentalhealth.samhsa.gov/publications/allpubs/tips/disaster.pdf> (Ch 3)

National Voluntary Organizations Active in Disaster (NVOAD) www.nvoad.org/documents.php#planning (Ch 7)

NYC Office of Emergency Management (OEM): <http://www.nyc.gov/html/oem/html/home/home.shtml> (Ch 4, 8)
NYC Office of Emergency Management: Ready New York Household Preparedness Guide. http://www.nyc.gov/html/oem/html/readynewyork/ready_guide.html (Ch 8)

New York Disaster Interfaith Services provides information about training events in the Greater New York Area. www.nydis.org (Ch 2)

The Sidran Institute provides suggested essential readings in understanding trauma, treatment issues, trauma and memory, and provides links to training opportunities. www.sidran.org/essential.html (Ch 2)

US Department of Health and Human Services – Substance Abuse and Mental Health Services Administration (SAMHSA): www.samhsa.gov/ (Ch 7)
<http://www.mentalhealth.samhsa.gov/publications/allpubs/tips/disaster.pdf> (Ch 3)
www.mentalhealth.samhsa.gov/cmhs/EmergencyServices/ (Ch 7)

B. Agencies providing support and resources to victims and their families

The American Red Cross (Ch. 4, 5, 8)

American Red Cross National Headquarters
2025 E Street, NW
Washington, DC 20006
Phone: 202.737.8300 General Information
Phone: 202.303.4498 Public Inquiry
Phone: 703.206.7460 Disaster Services
www.redcross.org

The American Red Cross in Greater New York:

www.arccny.org (Ch 4, 8)

American Red Cross: Tips On Managing Anxiety In Stressful Times -
http://www.nyredcross.org/news/2004/040830_mental_health.asp
(Ch 8)

Church World Service provides an introduction to some of the stressors, defines stress and trauma, describes symptoms, discusses what to do after you experience a traumatic event, offers aids to the management of cumulative stress, and offers links and on-line resources to further resources. www.churchworldservice.org (Ch 2)
www.cwserp.org/training/spcare/spcare.php (Ch 7)

Federal Emergency Management Agency (FEMA) (Ch. 5)

Federal Emergency Management Agency
Human Services Division
500 C Street, SW
Washington, DC 20472
Phone: 202.566.1600
www.fema.gov

The Federal Emergency Management Agency provides current information about FEMA assistance programs, meetings, training events, and other useful up-to-date information on recovery assistance and disaster preparedness. Of particular interest is the “Are You Ready” guide prepared for citizen preparedness, which can be downloaded from www.fema.gov/areyouready/why_prepare.
(Ch 2, 4)
www.fema.gov (Ch 2, 5)

International Critical Incident Stress Foundation

provides training in Critical Incident Stress Management (CISM), as well as information for coping with traumatic events. It also has a bookstore listing of reading materials useful for crisis intervention. www.icisf.org (Ch 2, 7)

NYC Office of Emergency Management (OEM):
<http://www.nyc.gov/html/oem/html/home/home.shtml> (Ch 4)

New York State Emergency Management Office:
<http://www.nysemo.state.ny.us> (Ch 8)

The Salvation Army

The National Emergency Disaster Services Coordinator
The Salvation Army National Headquarters
615 Slaters Lane, Box 269
Alexandria, VA 22313-0269
703.684.5500
www.usc.salvationarmy.org (Ch 7)

US Department of Health and Human Services – Substance Abuse and Mental Health Services Administration (SAMHSA):

<http://www.mentalhealth.samhsa.gov/publications/allpubs/tips/disaster.pdf> (Ch 3)
www.mentalhealth.samhsa.gov/cmhs/EmergencyServices/
(Ch 7)

C. Other Agencies (Ch. 5)

FEDERAL GOVERNMENT ORGANIZATIONS AND RESOURCES

Federal Communications Commission (FCC)

445 12th Street, SW
Washington, DC 20554
Phone: 202.418.1771 or 1.888.225.5322
TTY: 202.418.2520 or 1.888.835.5322
Fax: 202.418.0710 or 1.866.418.0232
www.fcc.gov

Health Resources and Services Administration (HRSA)

Office of Minority Health
5600 Fishers Lane
Room 14-48
Rockville, MD 20857
Phone: 301.443.3376 or 1.888.275.4772
www.hrsa.gov

Indian Health Service (IHS)

Office of Public Health
The Reyes Building
801 Thompson Avenue
Suite 400
Rockville, MD 20852-1627
Phone: 301.443.3024
www.ihs.gov

National Institute on Deafness and Other Communication Disorders (NIDCD)

31 Center Drive
MSC 2320
Bethesda, MD 20892
Phone: 301.496.7243
www.nidcd.nih.gov

NIDCD Information Clearinghouse

1 Communication Avenue
Bethesda, MD 20892
Phone: 1.800.241.1044
TTY: 1.800.241.1055
www.nidcd.nih.gov

Office for Civil Rights

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F
Hubert H. Humphrey Building
Washington, DC 20201
Phone: 202.619.0257 or 1.877.696.6775
www.hhs.gov/ocr

Office of Public Health and Science U.S. Office of Minority Health Resource Center

U.S. Department of Health and Human Services
P.O. Box 37337
Washington, DC 20013-7337
Phone: 301.443.5084 or 1.800.444.6472
Fax: 301.251.2160
www.omhrc.gov

Rural Information Center Health Service

National Agricultural Library
10301 Baltimore Avenue
Room 304
Beltsville, MD 20705-2351
Phone: 301.504.5547 or 1.800.633.7701
Fax: 301.504.5181
TDD/TTY: 301.504.6856
www.nal.usda.gov/ric

PROFESSIONAL PRIVATESECTOR ORGANIZATIONS AND RESOURCES

African American Mental Health Research Center Institute for Social Research

University of Michigan
426 Thompson, Room 5118
Ann Arbor, MI 48106
Phone: 734.763.0045
Fax: 734.763.0044
<http://rcgd.isr.umich.edu/prba>

American Psychological Association

750 First Street, NE
Washington, DC 20002-4242
Phone: 202.336.5510 or 1.800.374.2721
TDD/TTY: 202.336.6123
www.apa.org

Cross Cultural Health Care Program

270 S. Hanford Street
Suite 100
Seattle, WA 98134
Phone: 206.860.0329
Fax: 206.860.0334
www.xculture.org

National Alliance for Hispanic Health

1501 16th Street, NW
Washington, DC 20036
Phone: 202.387.5000
www.hispanichealth.org

National Asian American and Pacific Islander Mental Health Association

1215 19th Street
Suite A
Denver, CO 80202
Phone: 303.298.7910
Fax: 303.298.8180
www.naapimha.org

National Association for Rural Mental Health

3700 W. Division Street
Suite 105
St. Cloud, MN 56301
Phone: 320.202.1820
Fax: 320.202.1833
www.narmh.org

National Association of Social Workers

750 First Street, NE
Suite 700
Washington, DC 20002-4241
Phone: 202.408.8600 or 1.800.638.8799
www.naswdc.org

National Center for American Indian and Alaska Native Mental Health Research

University of Colorado Health Sciences Center
Department of Psychiatry, North Pavilion
4455 E. 12th Avenue
Campus Box A011-13
Denver, CO 80220
Phone: 303.724.1414
Fax: 303.724.1474
www.uchsc.edu/sm/ncaianmhr

National Center for Cultural Competence

Georgetown University Center for
Child and Human Development
3307 M Street, NW
Suite 401
Washington, DC 20007-3935
Phone: 202.687.8635 or 1.800.788.2066
Fax: 202.687.8899
TTY: 202.687.5503
<http://gucchd.georgetown.edu>

National Indian Health Board

101 Constitution Avenue, NW
Suite 8-B09
Washington, DC 20001
Phone: 202.742.4262
Fax: 202.742.4285
www.nihb.org

National MultiCultural Institute

3000 Connecticut Avenue, NW
Suite 438
Washington, DC 20008-2556
Phone: 202.483.0700
Fax: 202.483.5233
www.nmci.org

National Rural Health Association

One West Armour Boulevard
Suite 203
Kansas City, MO 64111-2087
Phone: 816.756.3140
www.nrharural.org

II. Children's Resources

American Red Cross: *The Be Ready Book* -

<http://www.prepare.org/children/bereadybook.pdf> (Ch 8)

Aptekar L and Boore J (1990), *The emotional effects of disaster on children: A review of the literature*, International Journal of Mental Health, Vol 19, No 2, pp77-90. (Ch 8)

Bracken P and Petty C (Eds) (1998), *Rethinking the trauma of war, Save the Children*. (Ch 8)

FEMA: *FEMA for Kids* - <http://www.fema.gov/kids/> (Ch 8)

Worden J W (1996) *Children and grief - when a parent dies?* Guildford Press, NY. (Ch 8)

III. Coping with Trauma

National Institute of Mental Health, *Information About Coping with Traumatic Events* -

<http://www.nimh.nih.gov/healthinformation/traumaticmenu.cfm> (Ch 8)

National Center for Posttraumatic Stress Disorder (PTSD): *Disaster Mental Health: Dealing with the Aftermath of Terrorism* - <http://www.ncptsd.va.gov/disaster.html> (Ch 8)

Posttraumatic Stress Disorder (PTSD) Alliance - <http://www.ptsdalliance.org> (Ch 8)

Project Liberty -

<http://www.nyc.gov/html/doh/html/liberty/english.html> (Ch 8)

IV. Cultural Competence Resources and Tools (Ch. 5)

American Psychological Association (1990).

APA Guidelines for Providers of Psychological Services to Ethnic, Linguistic, and Culturally Diverse Populations. Washington, DC: American Psychological Association.

Child Welfare League of America (1993). *Cultural Competence Self-assessment Instrument.* Washington, DC: Child Welfare League of America.

Cohen, R. (1992). Training mental health professionals to work with families in diverse cultural contexts. *Responding to Disaster: A Guide for Mental Health Professionals.* Washington, DC: American Psychiatric Press, Inc.

Cross, T. L. (1989). *Towards a Culturally Competent System of Care. Vol. I: A Monograph of Effective Services for Minority Children who are Severely Emotionally Disturbed.* Washington, DC: CASSP Technical Assistance Center, Georgetown University Child Development Center.

Giger, J., and Davidhizar, R. (1999). *Transcultural Nursing: Assessment and Intervention.* St. Louis, MO: Mosby, Inc.

Goode, T. D. (1999). *Getting Started: Planning, Implementing and Evaluating Culturally Competent Service Delivery Systems in Primary Health Care Settings, Implications for Policy Makers and Administrators.* Washington, DC: Georgetown University, National Center for Cultural Competence.

Health Resources and Services Administration (1998). *Health Care Rx: Access for All.* Washington, DC: Health Resources and Services Administration.

Hernandez, M., and Isaacs, M. (1998). *Promoting Cultural Competence in Children's Mental Health Services.* Baltimore, MD: Paul H. Brookes Publishing.

Hicks, Noboa-Rios (1998). *Cultural Competence in Mental Health: A Study of Nine Mental Health Programs in Ohio.* Columbus, OH: Outcomes Management Group, Ltd.

Nader, K., Dubrow, N., and Stamm, H. (1999). *Honoring Differences: Cultural Issues in the Treatment of Trauma and Loss.* Ann Arbor, MI: Brunner/Mazel.

Perkins, J., Simon, H., Cheng, F., et al. (1998). *Ensuring Linguistic Access in Health Care Settings: Legal Rights and Responsibilities.* Los Angeles, CA: National Health Law Program.

Substance Abuse and Mental Health Services Administration (2000). *Cultural Competence Standards in Managed Mental Health Care for Underserved/Underrepresented Racial/Ethnic Groups* Washington, DC: Western Interstate Commission for Higher Education and Center for Mental Health Services, Substance Abuse and Mental Health Services Administration, U.S. Department of Health and Human Services.

Substance Abuse and Mental Health Services Administration (2000). Cultural strengths and challenges in implementing a system of care model in American Indian communities. *Systems of Care: Promising Practices in Children's Mental Health* (2000 Series, Vol. 1). Washington, DC: Center for Effective Collaboration and Practice, American Institutes for Research.

U.S. Department of Health and Human Services (1992-1999). *Cultural Competence Series.* Monograph series sponsored by Bureau of Primary Health Care, Health Resources and Services Administration; Center for Substance Abuse Prevention, Substance Abuse and Mental Health Services Administration; and Office of Minority Health.

Van der Veer, G. (1995). *Psychotherapeutic Work with Refugees.* New York: Plenum Press.

ADDITIONAL RESOURCES

Building Cultural Competence: A Blueprint for Action

Washington State Department of Health
Maternal and Child Health Community and Family Health
New Market Industrial Campus, Building #7
P.O. Box 47880
Olympia, WA 98504-7880
Phone: 360.236.3504 or 206.389.3052
Fax: 360.586.7868

The Diversity Journal

Harvard Pilgrim Health Care
Office of Diversity
Brookline, MA 02146-7229
Phone: 617.730.7710
Fax: 617.730.4695

A Practical Guide for the Assessment of Cultural Competence in Children's Mental Health Organizations

The Technical Assistance Center for the Evaluation of
Children's Mental Health System
Judge Baker Children's Center
295 Longwood Avenue
Boston, MA 02115
Phone: 617.232.8390
Fax: 617.232.4125

V. Sources of Demographic and Statistical Information (Ch. 5)

STATISTICS ABOUT IMMIGRATION PATTERNS

Immigration and Naturalization Service,
U.S. Department of Justice:
<http://uscis.gov/graphics/shared/aboutus/statistics/index.htm>

NATIONAL, STATE, AND COUNTY STATISTICS AND DEMOGRAPHIC DATA BY AGE, RACIAL, ETHNIC, AND LINGUISTIC SUBGROUPS

U.S. Bureau of the Census:
www.census.gov/population/www/index.html

UNEMPLOYMENT INFORMATION BY GENDER, RACE, AND AGE

Bureau of Labor Statistics:
<http://stats.bls.gov/>

DEMOGRAPHIC INFORMATION BY ZIP CODE

PeopleSpot:
<http://peoplespot.com/statistics/demographics.htm>

GENERAL INFORMATION

Government Information Sharing Project,
Oregon State University:
<http://govinfo.kerr.orst.edu/index.html>

National Center for Health Statistics,
Centers for Disease Control and Prevention:
www.cdc.gov/nchs/

Federal Healthfinder®:
www.healthfinder.gov/

VI. Facilitating Dialogue

The **Choices Curriculum** at Brown University has excellent resources. www.choices.edu (Ch 6)

The **Public Conversations Project (PCP)** provides workshops on leading dialogues of difficult topics. www.publicconversations.org (Ch 6)

Sojourners, a community in Washington DC, produces a magazine and on this website has study guides/resources on non-violent action, urban violence, justice, and peacebuilding from a challenging Christian perspective. www.sojo.net (Ch 6)

The website of the **Muslim Peace Fellowship** contains thought-provoking articles and relates teachings from the Koran to current issues. www.mpfweb.org (Ch 6)

Thought-provoking articles and a newsletter are offered on this site from a **Jewish perspective**. www.jewishpeacefellowship.org (Ch 6)

This site contains **free materials on facilitating dialogues on controversial issues**. There are guidelines for facilitators plus excellent materials and a process for studying difficult topics. www.studycircles.com (Ch 6)

VII. Mental Health and Counseling Resources

American Red Cross: *Tips On Managing Anxiety In Stressful Times*

http://www.nyredcross.org/news/2004/040830_mental_health.asp
(Ch 8)

Centers for Disease Control and Prevention: *Disaster Mental Health Resources* www.bt.cdc.gov/mentalhealth (Ch 7)

Centers for Disease Control and Prevention: *Coping With a Traumatic Event: Information for the Public -*
<http://www.bt.cdc.gov/masstrauma/copingpub.asp> (Ch 8)

National Mental Health Information Center: Center for Mental Health Services- (*Disaster*)
<http://www.ncptsd.va.gov/disaster.html> (Ch 8)

National Institute of Mental Health (NIMH)-
<http://www.nimh.nih.gov> (Ch 8)

National Institute of Mental Health (*Anxiety*)
www.nimh.nih.gov/healthinformation/anxietymenu.cfm (Ch 7)

Recursos Educativos Cristianos / Christian Education Resources: *Suicidal Crisis*
www.reeduc.com/counseling/suicide.html (Ch 7)

The QPR Institute offers comprehensive suicide prevention training programs along with educational and clinical materials for the general public, professionals, and institutions. www.qprinstitute.com (Ch 7)

Terrorism and Mental Health - <http://www.nyc.gov/doh>
(Ch 8)

Center for Mental Health Services (CMHS), Substance Abuse and Mental Health Services Administration (SAMHSA)

US Department of Health and Human Services – Substance Abuse and Mental Health Services Administration:
www.samhsa.gov (Ch 3, 5, 7, 8)
<http://www.mentalhealth.samhsa.gov/publications/allpubs/tips/disaster.pdf> (Ch 3)
www.mentalhealth.samhsa.gov/cmhs/EmergencyServices (Ch 7)

Center for Mental Health Services Emergency Mental Health and Traumatic Stress Services Branch

5600 Fishers Lane, Room 17C-20

Rockville, MD 20857

Phone: 301.443.4735

Fax: 301.443.8040

www.samhsa.gov

SAMHSA's National Mental Health Information Center
P.O. Box 42557

Washington, DC 20015

Phone: 1.800.789.2647

Fax: 301.984.8796

TDD: 1.866.889.2647

www.mentalhealth.samhsa.gov

World Health Organization: Public Health Response to Biological and Chemical Weapons: WHO Guidance
<http://www.who.int/csr/delibepidemics/biochemguide/en/index.html>
(Ch 8)

Disaster Mental Health Resources from the Center for Mental Health Services (CMHS) (Ch. 5)

Editor's Note: The following publications and videos on disaster response and recovery planning for special populations were developed by the Emergency Mental Health and Traumatic Stress Services Branch of CMHS. To download these documents or order copies, please visit the Substance Abuse and Mental Health Services Administration (SAMHSA) Web site at www.samhsa.gov

PUBLICATIONS

ADM 86-1070R *Psychosocial Issues for Children and Adolescents in Disasters*

ADM 90-538 *Training Manual for Mental Health and Human Service Workers in Major Disasters, Second Edition*

SMA 94-3010R *Disaster Mental Health Response and Recovery: A Strategic Guide (May not be available; revised edition in press)*

SMA 95-3022 *Psychosocial Issues for Children and Families: A Guide for the Primary Care Physician*

SMA 96-3077 *Responding to the Needs of People with Serious and Persistent Mental Illness in Times of Major Disaster*

SMA 99-3323 *Psychosocial Issues for Older Adults in Disasters*

SMA 99-3378 *Crisis Counseling Programs for the Rural Community*

VIDEOS

ESDRB-2 Children and Trauma: The School's Response

OM 00-4070 Voices of Wisdom: Seniors Cope with Disaster

OM 00-4070S Voices of Wisdom: Seniors Cope with Disaster (Spanish Version)

OM 00-4071 Hurricane Andrew: The Fellowship House Experience

GENERAL MATERIALS

CMHS Program Guidance Series

VIII. Preparedness and Training Information

Academy of Traumatology:

<http://www.traumatologyacademy.org> (Ch 3)

American Red Cross: Tips On Managing Anxiety In Stressful Times -

http://www.nyredcross.org/news/2004/040830_mental_health.asp
(Ch 8)

The Association of Traumatic Stress Specialists provides a broad range of useful, published resources, including resources for training and study. www.atss-hq.com (Ch 2)

Church World Service provides an introduction to some of the stressors, defines stress and trauma, describes symptoms, discusses what to do after you experience a traumatic event, offers aids to the management of cumulative stress, and offers links and on-line resources to further resources.

www.churchworldservice.org (Ch 2)

www.cwserp.org/training/spcare/spcare.php (Ch 7)

Eastern Mennonite University provides information about training opportunities in the New York area as well as about the trauma awareness and resilience training offered on the EMU campus through the STAR (Seminars on trauma Awareness and Resilience) Program.

www.emu.edu/ctp/star_intro.html (Ch 2, 6)

The Federal Emergency Management Agency (FEMA)

provides current information about FEMA assistance programs, meetings, training events, and other useful up-to-date information on recovery assistance and disaster preparedness. Of particular interest is the “Are You Ready” guide prepared for citizen preparedness, which can be downloaded at www.fema.gov/areyouready/why_prepare.

(Ch 2)

www.fema.gov (Ch 2)

FEMA - Community and Family Preparedness Publications-

<http://www.fema.gov/rrr/fampubs.shtm> (Ch 8)

FEMA - Disaster Preparedness For People with Disabilities -

<http://www.fema.gov/library/disprepf.shtm> (Ch 8)

The International Critical Incident Stress Foundation

provides an abundant resource reading list on crisis intervention and stress management techniques.

<http://www.icisf.org/> (Ch 2, 7)

Lutheran Disaster Response New York: www.ldrny.org

(Ch 4)

National Voluntary Organizations Active in Disaster

(NVOAD) www.nvoad.org/documents.php#planning (Ch 7)

NYC Office of Emergency Management (OEM):

<http://www.nyc.gov/html/oem/html/home/home.shtml> (Ch 4, 8)

NYC Office of Emergency Management (OEM): Ready New York Household Preparedness Guide.

http://www.nyc.gov/html/oem/html/readynewyork/ready_guide.html
(Ch 8)

New York Disaster Interfaith Services (NYDIS), provides information about training events in the Greater New York Area. www.nydis.org (Ch 2, 7)

The QPR Institute offers comprehensive suicide prevention training programs along with educational and clinical materials for the general public, professionals and institutions. www.qprinstitute.com (Ch 7)

The Salvation Army

The National Emergency Disaster Services Coordinator

The Salvation Army National Headquarters

615 Slaters Lane, Box 269

Alexandria, VA 22313-0269

703.684.5500

www.usc.salvationarmy.org (Ch 7)

www.usc.salvationarmy.org/usc/www_usc_edns.nsf/vw-textindex/bc49c1d9f0841f14802570580006a191?opendocument
(Ch 7)

Terrorism and Mental Health - <http://www.nyc.gov/doh>

(Ch 8)

World Health Organization: *Public Health Response to Biological and Chemical Weapons: WHO Guidance -*

<http://www.who.int/csr/delibeidemics/biochemguide/en/index.html>
(Ch 8)

IX. Suicide

Recursos Educativos Cristianos / Christian Education

Resources: *Suicidal Crisis*

www.receduc.com/counseling/suicide.html (Ch 7)

The QPR Institute offers comprehensive suicide prevention training programs along with educational and clinical materials for the general public, professionals and institutions. www.qprinstitute.com (Ch 7)

X. Books and Articles

Adams, John D. *Understanding and Managing Stress* (San Diego: University Associates, Inc., 1980). (Ch 3)

Bloom, Rabbi Jack H. *The Rabbi As Symbolic Exemplar: by the Power Vested in Me*. New York, The Haworth Press, 2002. (Ch 3)

Bracken P and Petty C (Eds) (1998), Rethinking the trauma of war, Save the Children. (Ch 8)

Braiker, Harriet. *The September 11 Syndrome: Seven Steps to Getting a Grip in Uncertain Times*. McGraw-Hill, 2002. (Ch 7)

Deals with the “new normal” and provides a number of practical coping exercises.

Brende, J.O. *Post-traumatic symptoms and trauma recovery in the Bible*. Trauma Recovery Publications, 1991. (Ch 7)
Recommended by ICISF’s PCI training.

Bringing God’s Presence to Trauma Victims from Church World Service. Order from www.cwserp.org (Ch 2)

Center for Mental Health Services (1996) *Responding to the needs of people with serious and persistent mental illness in times of major disaster*, Publication No. (SMA) 96-3077, US Department of Health and Human Services, Substance abuse and mental health services administration. (Ch 8)

Cooperative Faith-Based Disaster Recovery in Your Community from Church World Service. Order from www.cwserp.org (Ch 2)

Danieli Y, Rodley N S, Weisäth L (Eds) (1996), *International responses to traumatic stress*, Baywood Publishing Company, Inc. (Ch 8)

Danish Red Cross (1997), *Psychological first aid and other human support*. (Ch 8)

Domar, Alice D. *Self-Nurture: Learning to Care for Yourself as Effectively as You Care for Everyone Else*. New York: Penguin USA, 2001. (Ch 3)

Ehrenreich, John H., *Coping with Disasters: A Guidebook to Psychosocial Intervention*, Download from www.mhwwb.org/copingwithdisaster.pdf. (Ch 2)

Fleischman, P.R. *The healing spirit*. Paragon, 1989. (Ch 7)
Recommended by ICISF’s PCI training.

Foa E B, Keane T M and Friedman M J (2000) *Effective treatments for PTSD*, Guildford Press, NY. (Ch 8)

Gentry, Eric, *Instructional Manual Version 4.3*, Traumatology Institute, University of South Florida Revised 3/07/02. (Ch 3)

Guide to Disaster Ministry in Your Congregation from Church World Service. Order from www.cwserp.org (Ch 2)

Haalas, Wagstrom Gwen *The Right Road...Life Choices for Clergy* Fortress Press, 2004. (Ch 3)

Hands, Donald R. and Fehr, Wayne L. *Spiritual Wholeness for Clergy: A New Psychology of Intimacy with God, Self, and Others*. Bethesda, Md.: The Alban Institute, 1994. (Ch 3)

Harbough, Gary, *Act of God, Active God*, This pocket guide addresses spiritual understandings of faith questions arising from natural disasters. Order from www.augsburgfortress.org (Ch 2)

Harbaugh, Gary, *Care for the Caregiver*, Augsburg Press, 2001 (Ch 3).

Herman, Judith. *Trauma and Recovery: The aftermath of violence—from domestic abuse to political terror*. Basic Books, 1997. (Ch 2, 7)

A classic that provides valuable information on trauma and the stages of recovery.

International Federation of Red Cross and Red Crescent Societies (1998), *World disaster report 1998*, IFRC (Ch 8)

International Federation of Red Cross and Red Crescent Societies (2001), *Guidelines for the implementation of a psychological support program in emergencies*, IFRC (Ch 8)

Joseph, Judith C., *A Chaplain's Companion*. This pocket-sized booklet describes the major faith traditions and rituals helpful to working in a hospital, nursing home, hospice, or long-term care facility. It also provides prayers appropriate to those faith traditions when operating in an inter-religious setting. It is particularly aimed for chaplaincy work.

Contact: www.conexuspress.com (Ch 2)

Kornfeld, Margaret. *Cultivating Wholeness*. New York: The Continuum International Publishing Group, Inc., 2002. (Ch 3)

Marcella A J, Friedman M J, Gerrity E T and Scurfield R M (1996), *Ethnocultural aspects of posttraumatic stress disorder*, American Psychological Association, Washington DC. (Ch 8)

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